STATE CLAIMS AGENCY

WORLD PATIENT SAFETY DAY 2020: 5 THINGS YOU CAN DO

'Safe health workers, Safe patients'
#WorldPatientSafetyDay2020

1. PRIORITISE SAFETY AND RISK MANAGEMENT

Make healthcare worker safety a key priority by following national HSE policies and guidance, and putting in place appropriate risk management strategies and controls within health and social care settings.

2. RAISE AWARENESS OF RELEVANT SUPPORTS

Ensure healthcare workers are aware of where and how they can access mental health and psychosocial support services and use Work Positive CI to help mitigate the risk of work-related stress and critical incident stress in the workplace.

3. REPORT ALL INCIDENTS ON NIMS

When an incident does occur, ensure early reporting of all incidents on NIMS (the National Incident Management System) in accordance with the HSE Incident Management Framework and COVID-19 incident reporting guidelines.

4. REVIEW INCIDENTS AND RECORD FINDINGS ON NIMS

Carry out incident reviews and record findings on NIMS to help identify root causes and remedial actions to promote local and national learning and improvement across the health and social care sector.

5. PROMOTE SAFETY AND WELLBEING

Continue to promote and take care of the safety of healthcare workers, as they remain an important component of improving the safety of service users and quality of care.